Isolated Malware Incident: Incident Report for AWeber

written by Holly
July 28, 2015
By Holly Lisle

After receiving a number of reports from folks who received the Tuesday HTTS newsletter and reported that it was showing warnings that the links connected to malware, I received the following email from Aweber that applies a BROAD stroke of overcompensation on Google's part:

> *AWeber Network Status July 28, 2015 1:50 PM*
> *To: Holly Lisle*
>
> *[AWeber status] Resolved : Isolated Malware Incident*
>
> ## *Isolated Malware Incident*
>
> *Incident Report for AWeber*
>
> *New Incident Status: Resolved*
>
> *Google has removed the malware alert from all emails sent through the AWeber service. Emails should no longer be flagged as containing possible malware. Thank you for your patience as we've worked to resolve this incident.*
> *Jul 28, 13:50 EDT*
>
> *PREVIOUS UPDATES*
> *Update*
> *We have disabled all links redirecting to problematic URLs, and we are actively engaged in conversations with Google to have the alerts removed from emails sent through our service.*
> *Jul 28, 09:37 EDT*
>
> *Identified*

We have identified an isolated incident of a website that uses AWeber has been infected by malware. As a response, Google has marked all links from AWeber customers using click tracking (redirecting through clicks.aweber.com) as potential malware. We are working with Google to clear the misapplied alert as well as the AWeber customer to resolve the isolated malware incident. Please know that the AWeber system has not been infected by malware. We apologize for any concern or inconvenience this has caused. Thank you for your patience.
Jul 28, 09:11 EDT

I put the HTTS newsletter on hold following these reports. I have now reset it to be delivered on Tuesdays again.

Thank you to all the folks who reported the problem.